

Announcement

Dear user:

Hello! In order to better serve global users and enhance user experience, we officially launch the international version of “Solar Guardian Cloud Platform” after careful preparation. We believe that the international version of the platform will create a smoother user experience for global users, significantly improve access speed, and reduce network latency. However, due to the adaptation issues of the gateway module, the international version of the platform launched this time only supports devices with the following gateway models:

- WiFi 2.4G RJ45 D
- WiFi 2.4G USB3.0 D
- Built in WiFi
- RTU 4G HE01
- TCP 306

Other gateway models are not supported.

The followings are the relevant information about the launch of this system:

1. Launch time

The international version of the “Solar Guardian Cloud Platform” will be officially launched and put into operation at 10:00 Beijing time on April 14th, 2025.

2. WEB login URL

The login URL for the international version of the “Solar Guardian Cloud Platform” is gl.mysolarguardian.com.

3. User guide

Before using the international version of the platform, check the corresponding documents or videos according to the gateway model (WIFI, TCP or 4G) you are using, and follow the process in the document. After modifying the server address of the gateway module, you can register and log in to use the international version of the platform.

4. Notes

- Account: The existing platform and the international version of the platform are two independent platform systems, and the accounts are not universal.
- Historical data record: After using the international version of the platform, the

historical data stored on the current platform (the Chinese mainland version) should be downloaded, saved or viewed on this platform by yourself. The historical data cannot be migrated to the international version of the platform.

- The international version of the “Solar Guardian Cloud Platform” is mainly designed for users outside the Chinese mainland. Users in the Chinese mainland do not need to perform any operations and can continue to use the current platform (the Chinese mainland version) normally.
- If you need to continue using the current platform (the Chinese mainland version), you do not need to perform any operations on the WEB end and can use it normally. After the APP is updated, the server option will be set to "Chinese mainland" by default. There is no need to make any changes, you can use the APP normally after clicking “Login”.
- Technical support: If you encounter any problems during use, you can contact our technical support team at any time. The technical support email is support@epever.com. We will serve you dedicatedly.

We look forward to your participation and experience. We believe that the international version of the “Solar Guardian Cloud Platform” will bring you brand-new feelings and value. Thank you for your continuous support and trust!

BEIJING EPEVER TECHNOLOGY CO., LTD.

March 31st, 2025